

NOTICE OF COMMISSION MEETING AND AGENDA

DES MOINES AREA REGIONAL TRANSIT AUTHORITY DART MULTIMODAL ROOM, 620 CHERRY STREET MARCH 1, 2016 – 12:00 PM

		PAGE #
1.	CALL TO ORDER	
2.	ROLL CALL AND ESTABLISHMENT OF QUORUM	
3.	NOTICE OF MEETING	
4.	APPROVAL OF MARCH 1, 2016 AGENDA	
5.	PUBLIC COMMENT (Limit 3 minutes)	
6.	PUBLIC HEARING ON FY 2017 Budget And Tax Levy Rates	2
	A. ACTION: Approve FY2017 DART Budget and Tax Levy Rates	3
7.	CONSENTITEMS	
	A. Commission Meeting Minutes – February 2, 2016	5
	B. DART Depository Resolution	9
	C. Transit Shelter Purchase	11
8.	ACTION ITEMS	
	A. Heavy Duty Bus Purchase	12
	B. Benefits Administration Services	14
	C. Iowa Medicaid Modernization Transportation Broker Contracts	16
	D. January FY 2016 Financials	18
9.	DISCUSSION ITEMS	
	A. January 2016 Performance Report	20
10.	DEPARTMENTAL MONTHLY REPORTS (By Exception)	
	A. Operations	22
	B. Engagement	23
	C. Procurement	26
	D. General Manager	28
11.	FUTURE AGENDA ITEMS	29
12.	COMMISSIONER ITEMS	
	A. Nominating Committee	30
13.	OTHER – Communications	
14.	NEXT MEETING: Regular DART Meeting Tuesday, April 5, 2016 - 12:00 p.m.	
15.	ADJOURN	

Language, visual, hearing and transportation services are available at meetings upon request. For requests, please call DART at 515.283.8100 at least 48 hours in advance of the meeting.





6: Public Hearing on Proposed FY2017 DART Budget and Tax Levy

Staff Resource: Jamie Schug, Chief Financial Officer

Background:

- Per the 28M Agreement and Section 28M.4 of the lowa Code, the Regional Transit Authority must hold a public hearing on the proposed budget and allow any member community or the public to provide information to the Commission prior to its adoption of the budget.
- Any written correspondence received prior to the meeting will be available for review.

Public Hearing Procedures:

- Any participants wishing to speak on the proposed subject should sign up in advance on the appropriate speakers list.
- If necessary, DART staff will make a brief presentation regarding the subject of the hearing prior to receiving comment.
- Speakers will be asked to state their:
 - o Name
 - o Address
 - o Affiliation (if any)
- Speakers will be asked to limit their remarks to 3 minutes.
- Written comments/emails received to date will be made available to anyone wishing to review them.



6A: FY 2017 Budget and Tax Levies

Action: Certify the Proposed FY 2017 DART Budget and the FY 2017 Regional

Transit Authority Tax Levy As Presented

Staff Resource: Jamie Schug, Chief Financial Officer

Background:

• A workshop was held with Commission members on January 27th where staff outlined the proposed FY2017 Budget in detail.

- The staff also met with the member government managers earlier that morning following the same format as the commission workshop.
- The notice of public hearing for the proposed budget was published on February 19th with a two cent levy increase. The rates published on February 19th are the maximum that could be approved for adoption.

Budget:

- The FY17 budget requires a levy increase of two cents, which is approximately \$461,000, which is nearly equivalent to the amount of funds the DART Commission has committed to moving from the operating budget to the capital program in order to maintain its fleet and facilities in light of the loss of federal discretionary funding programs.
- The proposed budget addresses what we heard from city leaders on minimizing levy increases. This is less than what the DART Forward 2035 Plan outlined which was 8-12 cents annually.
- Staff has done a good job of minimizing expenses, especially with labor contracts, managing health care costs and fuel purchasing. The operating expense increase is less than 2.5%, which is in line with the state's proposed budget increase and other local governments.
- The proposed budget includes the replacement of two Fixed Route buses damaged by fire.
 Net replacement cost after insurance proceeds of approximately \$705,000 will be withdrawn from fund balance.

DART FY 2017 Budget						
Operating Revenue	\$8,008,000					
Non-Operating Revenue	\$22,815,783					
Total Revenue	\$30,823,783					
Total Expenses	\$30,823,783					

Proposed Tax Levies:

Proposed tax rates listed are two cents higher than those assessed in FY 2016.



6A: FY 2017 Budget and Tax Levies

All rates are shown assuming all 19 member governments remain members of DART, which
will occur as no community has provided the required notice ahead of FY 2017 of their intent
to withdraw. However, Carlisle has provided notice that would be effective for FY 2018.

Jurisdiction	FY2017 DART Levy	FY 2017 Annual Cost for \$200K Home	Jurisdiction	FY2017 DART Levy	FY 2017 Annual Cost for \$200K Home
Alleman	\$0.610	\$67.86	Johnston	\$0.630	\$70.09
Altoona	\$0.689	\$76.65	Mitchellville	\$0.616	\$68.53
Ankeny	\$0.639	\$71.09	Pleasant Hill	\$0.609	\$67.75
Bondurant	\$0.603	\$67.08	Polk City	\$0.578	\$64.30
Carlisle	\$0.611	\$67.97	Runnells	\$0.534	\$59.41
Clive	\$0.633	\$70.42	Unincorporated Polk County	\$0.537	\$59.74
Des Moines	\$0.824**	\$91.67	Urbandale	\$0.682	\$75.87
Elkhart	\$0.530	\$58.96	West Des Moines	\$0.783	\$87.11
Granger	\$0.604	\$67.20	Windsor Heights	\$0.950	\$105.69
Grimes	\$0.602	\$66.97			

^{**} The City of Des Moines has notified DART of their intention to reduce their computed levy rate to this listed amount by providing DART \$680,000 in accordance with DART's adopted "Levy Buy-Down" policy.

Recommendation:

• Certify the Proposed FY 2017 Budget and Regional Transit Authority Tax Levies as presented.



DES MOINES AREA REGIONAL TRANSIT AUTHORITY COMMISSION MEETING MINUTES 620 CHERRY STREET – DES MOINES, IOWA 50309 FEBRUARY 2, 2016



ROLL CALL

Commissioners Present: Tom Gayman, Chris Hensley, Gaye Johnson, Bob Mahaffey, Joann

Muldoon, Steve Peterson and Steve Van Oort

Commissioner Absent: Skip Conkling, Angela Connolly

Alternates Present:

CALL TO ORDER

The meeting was called to order by Chair, Steve Peterson at 12:00 pm. Roll call was taken and a quorum was present.

Notice of the meeting was duly published.

APPROVAL OF AGENDA

Chair, Steve Peterson requested a motion to approve an amended agenda that removed the Transit Advisory Committee Update (Item 6).

It was moved by Ms. Hensley and seconded by Ms. Johnson to approve the February 2, 2016 Agenda as amended. The motion carried unanimously.

PUBLIC COMMENT

No comments.

TRANSIT ADVISORY COMMITTEE UPDATE

Postponed to future meeting.

CONSENT ITEMS

7A – Commission Meeting Minutes – January 5, 2016

7B – MPO and CIRPTA Representation

It was moved by Mr. Mahaffey and seconded by Mr. Gayman that the consent items be approved. The motion carried unanimously.

ACTION ITEMS

8A – FY 2017 Budget Public Hearing Date

It was moved by Mr. Mahaffey and seconded by Ms. Johnson that the Commission set the FY 2017 Budget Public Hearing Date for Tuesday, March 1, 2016 at 12:00pm at DART Central Station. The motion carried unanimously.

DES MOINES AREA REGIONAL TRANSIT AUTHORITY COMMISSION MEETING MINUTES – FEBRUARY 2, 2016



8B - December 2015 Financials

Ms. Amber Dakan, Finance Manager, provided a presentation on the December FY 2016 Financials. Fixed Route revenues performed 4.17% below budget projections as December year to date. Operating expenses are 7.51% below budget projections year to date.

Paratransit revenue is 14.0% lower than budget expectations. Operating expenses are currently 14.65% below forecasted levels.

Rideshare revenues are 17.05% below budgeted levels year to date. Operating expenses are below budgetary expectations by 18.08%.

It was moved by Ms. Hensley and seconded by Mr. Mahaffey that the Commission approve the December FY 2016 Consolidated Financials as presented. The motion carried unanimously.

DISCUSSION ITEMS:

9A – DART Forward Plan Update

Amanda Wanke, Chief Engagment and Communications Officer provided an update on the DART Forward 2035 Transit Service and public outreach plans. Public meetings, surveys and other efforts—throughout the community will be used to gather public feedback regarding future transit services for the region. Public meetings are planned throughout the Des Moines metro area, the week of February 29.

9B – Quarterly Safety Report

Randy McKern, Transportation Manager provided an update on the 2nd quarter analysis of accidents for FY2016. Mr. McKern cited a slight uptick in preventable accidents mostly minor in nature. As an effort to lower precentages in preventable and non-preventable accidents refresher training classes will be conducted as well as continued educational safety guideance between DART Supervisors and DART Operators.

9C - December Performance

Ms. Elizabeth Presutti, General Manger, provided an update on the Decedmber Performance. Fixed Route ridership for the month of December was fairly flat and slightly down year to date by just over .25%. Year to date fixed route ridership is down slightly 1.0% overall. Ms. Presutti cited that DART was doing very well given lower gas prices. Nationally, transit systems have seen significant declines of 10% to 30% in their bus ridership due to the current gas prices. DART continues to work on campaigns and strategies to further improve ridership throughout the rest of the year.

MONTHLY REPORTS

10A – Operations Report

No Update.

10B - Engagement

No update.

DES MOINES AREA REGIONAL TRANSIT AUTHORITY COMMISSION MEETING MINUTES – FEBRUARY 2, 2016



10C - Procurement

Mike Tiedens, Procurement Manager provided the Commission with a brief update on the Medicaid Modernization change expected to be effect March 1, 2016. DART is currently undergoing contract negotiations with three Medicaid Brokers; Medical Transportation Management (MTM), LogistiCare and Access2Care.

10D - General Manager

Ms. Elizabeth Presutti, General Manager informed the Commission that the Greater Des Moines Partnership and DART were asked to present to the City Manager's Group on the Transit Future Work Group formed by the Greater Des Moines Partnership. The Transit City Future Work Group was invited as part of the DART Commission Workshop on March 3, 2016.

The proposed FY 2017 DART budget was presented to the City Managers from DART's member governments on January, 27, 2016.

Ms. Presutti met with PolicyWorks, DART's State Lobbying team and State Senator Bowman, chair of the Transportation Committee on January 13, 2016 to introduce Senator Bowman to DART's current initiatives and long-term financial look.

DART will be partnering up with the City of Des Moines and the Des Moines Metropolitan Planning Organization (MPO) in applying for the US DOT Smart City Grant. The Smart City Challenge will concentrate federal resources into one medium-sized city, selected through a nationwide competition. The Grant application is due on February 4, 2016 with three (3) rounds to the award process. The Des Moines Metropolitan Organization (MPO) will take lead on writing the grant.

FUTURE AGENDA ITEMS

No update.

COMMISSIONER ITEMS

No Update

OTHER - Communications

No update.

NEXT MEETING

April 5, 2016 at 12:00 pm

DES MOINES AREA REGIONAL TRANSIT AUTHORITY COMMISSION MEETING MINUTES – FEBRUARY 2, 2016



A motion by Ms. Muldoon and second by Ms. Johnson to adjourn the regular Commission Meeting was made at 12:30 pm. The motion carried unanimously.

Chair	Clerk	
Date		

OFFICIAL NOTICE OF THE NEXT DART COMMISSION MEETING DATE IS HEREBY PUBLISHED:

The next regular DART monthly Commission Meeting has been scheduled for April 5, 2016, at 12:00 p.m. in the DART Multimodal Room at 620 Cherry Street, Des Moines, Iowa.





7B: DART Depository Approval

Approve the recommended list of Financial Institutions as allowable depositories along with their respective maximum exposures.

Additionally, approve deposits to be made in any lowa depository

with full FDIC protection.

Staff Resource: Amber Dakan, Finance Manager

Background:

Action:

- As part of the Iowa Code, Chapter 12C.2, DART is required to have Commission approval of designated depositories and deposit limits for DART funds. In order comply with the Code as well as the DART Investment Policy, a list of Financial Institutions have been gathered at the recommendation of IPAIT as well as DART staff.
- In addition to the listed institutions, DART staff is recommending the ability to make smaller deposits within Iowa Financial Institutions up to the FDIC protection limit as necessary.
- IPAIT and Miles Capital will utilize this authorized list of depositories to invest DART funds for the maximum return on investments.

Recommendation:

 Approve the recommended list of Financial Institutions as allowable depositories along with their respective maximum exposures. Additionally, approve deposits to be made in any lowa depository with full FDIC protection.





RESOLUTION DART DEPOSITORY APPROVAL RESOLUTION

WHEREAS, the Iowa Code, Chapter 12C.2 requires approval and adoption by the Agency governing board the depositories and deposit limits for DART funds; and

WHEREAS, previously approved financial institution's require updating to reflect changes in qualifying parties; and

WHEREAS, it is necessary to provide parameters to Iowa Public Agency Investment Trust/Miles Capital in conjunction with DART Investment Policy;

NOW, THEREFORE, BE IT RESOLVED BY THE DART COMMISSION: That the following depository institutions and limits are hereby approved:

Depository	Maximum Exposure
Bankers Trust Company, Des Moines	\$20,000,000
Bank of the West	\$20,000,000
First National Bank of Omaha, Glenwood	\$20,000,000
Freedom Financial Bank, West Des Moines	\$14,000,000
State Savings Bank, West Des Moines	\$9,000,000
US Bank, N.A.	\$20,000,000
Wells Fargo Bank, N.A.	\$20,000,000
West Bank, West Des Moines	\$20,000,000

FURTHER, LET IT BE RESOLVED BY THE DART COMMISSION:

That deposits with full FDIC protection in any lowa depository are permitted for investment of public funds are approved.

Passed and adopted this 1st day of March, 2016					
Commissioner Steve Peterson					
ATTEST:					

Commissioner Bob Mahaffey

CONSENT ITEM



7C: Transit Shelter Purchase

Action: Approve the purchase of sixteen (16) Transit Shelters from Tolar

Manufacturing for the Not to Exceed Amount of \$212,000.

Staff Resource: Mike Tiedens, Procurement Manager

Background:

• DART's Capital Investment Program calls for the replacement of a transit shelters on an ongoing basis.

Procurement:

- DART conducted a Request for Proposals (RFP) for transit shelter design and fabrication in 2010.
- Four firms submitted bids:
 - Tolar Manufacturing
 - LNI Custom Manufacturing
 - Brasco Manufacturing
 - o Duo-Gard
- Tolar Manufacturing was the highest scoring proposer who responded to the RFP.
- In May 2011, the DART Commission approved a five (5) year contract with Tolar Manufacturing to provide up to fifty (50) transit shelters to DART with a Not to Exceed amount of \$600,000.
- To date, DART has purchased 15 shelters and supplemental parts on this contract for a total of \$168,000.
- Total amount remaining on the contract is \$220,000.

Funding:

 Funding will come from budget capital funds for transit amenities and the required local match.

Recommendation:

 Approve the purchase of sixteen (16) Transit Shelters and supplemental parts from Tolar Manufacturing for the Amount Not to Exceed \$212,000.



8A: Heavy Duty Bus Purchase

Action: Approve the purchase of seven (7) Heavy Duty Buses from New Flyer

of America at a cost Not to Exceed \$3,307,500.

Staff Resource: Mike Tiedens, Procurement Manager

Background:

• Five (5) of the seven (7) buses are replacements for vehicles that have met their useful life and are due for replacement; the other two (2) buses are replacements for vehicles that were damaged in bus fires.

Useful life of the vehicles is twelve (12) years per the Federal Transit Administration (FTA).

Procurement:

- DART will be utilizing the State of Iowa, Department of Transportation contract for the purchase of the buses.
- The model is the 40 foot New Flyer Xcelsior which will match the previous Heavy Duty Bus purchases by DART.
 - o Base bus price = \$404,627.00
 - Estimated price after adding in DART options = \$450,00.00
 - o Total maximum cost per bus with contingency = \$472,500 per bus
 - o Allows 5% contingency for make ready costs
- DART has reviewed the state's purchasing documentation and determined that the solicitation meets DART's procurement policies and New Flyer of America is a responsive and responsible bidder.

Funding:

- Funding will come from multiple sources:
 - o STP grant from the Des Moines MPO
 - Federal funding sources
 - 5339 capital funds
 - 5307 formula funds
 - o Insurance settlement for the two (2) buses damaged in fires
 - DART reserve funds
 - Corresponding local match

ACTION ITEM 8A: Heavy Duty Bus Purchase



Recommendation:

• Approval of a purchase order with New Flyer of America for seven (7) Heavy Duty Buses for the Amount Not to Exceed \$3,307,500.00.



8B: Benefits Administration Services Contract

Approve a three (3) year contract with two (2), one (1) year options

Action: with Frank Berlin & Associates for Benefits Administration Services for

the amount Not to Exceed \$206,000.

Staff Resource: Mike Tiedens, Procurement Manager

Background:

• DART is seeking a qualified firm to provide them the following benefits administrative services (including but not limited to):

- o Medical benefits
- Wellness program
- o Profit sharing and/or deferred compensation program

Procurement:

- DART conducted a Request for Proposals (RFP) the project. The RFP was published on January 6, 2016 and proposals were due at 2:00 PM CDT on January 29, 2016.
- Four (4) proposals were received, and all proposals were deemed responsive:
 - o Beh Company
 - o Frank Berlin & Associates
 - o Holmes Murphy and Associates, LLC
 - o Reynolds & Reynolds, Inc.
- Interviews with all four proposers were held on February 12 and February 15, 2016.
- Proposers were evaluated only on services being proposed.
- Frank Berlin & Associates was the highest scoring proposer.

Proposer	Services Proposed	Rank
Frank Berlin & Associates	Medical Benefits/Wellness Program AND Retirement/Profit Sharing	1
Holmes Murphy and Associates	Medical Benefits/Wellness Program	2
Reynolds & Reynolds, Inc.	Medical Benefits/Wellness Program AND Retirement/Profit Sharing	3
Beh Company	Retirement/Profit Sharing	4





Funding:

• Funding will come from budgeted operating funds.

Recommendation:

- Approval of a three (3) year contract with two (2), one (1) year options with Frank Berlin & Associates for Benefits Administration Services for the Amount Not to Exceed \$206,000.
 - o Contract Pricing Summary:
 - \$40,000 for Year 1
 - \$40,000 for Year 2
 - **\$40,000 for Year 3**
 - \$42,000 for Year 4 (Option Year 1 Estimated Cost)
 - \$44,000 for Year 5 (Option Year 2 Estimated Cost)



8C: Iowa Medicaid Modernization Transportation Broker Contracts

Action: Approve DART staff to initiate contracts with new Medicaid-funded

Transportation Brokers and/or Managed Care Organizations.

Staff Resource: Mike Tiedens, Procurement Manager

Background:

 The State of Iowa has initiated a modernization plan for its Medicaid and Medicare funded services. Included in these services is non-emergency medical transportation and waiver funded transportation for the clients.

- DART previously provided the transportation services through lowa Medicaid Enterprise (IME) and a transportation broker. Transportation services will now be provided through transportation brokers who have contracted with Managed Care Organizations (MCOs) who will manage the Medicaid program for the clients. Or in some instances transportation may be contracted directly with a MCO.
- DART has been requested to enter into agreements with all transportation providers (whether a MCO or a contracted broker to provide transportation.
- The following relationships have been established and contracted to provide the Medicaid services, including transportation:
 - o Amerigroup Iowa, Inc.
 - Logisticare Solutions, LLC. (for NEMT and Waiver funded services)
 - AmeriHealth Caritas Iowa, Inc.
 - Access2Care LLC. (for non-emergency medical transportation only)
 - Waiver funded transportation services will be contracted directly with AmeriHealth Caritas Iowa, Inc.
 - UnitedHealthcare Plan of the River Valley, Inc.
 - Medical Transportation Management, Inc. (MTM) (for NEMT and Waiver funded services)
- The intent is to have executed agreements in place by April 1, 2106 when the modernization program kicks off.
- Provided below is a summary of the status of each of the contracts.

Recommendation:

- Approve DART staff to initiate contracts with new Medicaid-funded Transportation Brokers and/or Managed Care Organizations.
 - o Logisticare Solutions, LLC.
 - o Medical Transportation Management, Inc. (MTM)
 - o AmeriHealth Caritas Iowa, Inc.



8C: Iowa Medicaid Modernization Transportation Broker Contracts

Broker	LogistiCare	МТМ	AmeriHealth Caritas (MCO)	IME
Disclosure Requirement	 Name, Title, and Control # for Management Staff and Above DART will disclose personal information if broker finds staff violation reported on a non-eligible database 	Name, Address, DOB, SSN for the following staff: General Manager CFO COO	TBD; Intent will be for DART to not disclose more information than is required by IME.	Name, Address, DOB, SSN for the following staff: General Manager CFO COO
Types of Trips	All Medicaid Funded	All Medicaid Funded	HCBS Waiver trips	All Medicaid Funded trips for first 90 days of enrollment
Contract Status	90% Negotiated • DART's legal counsel is currently updating the final draft including approved changes	90% Negotiated	50% Completed DART received the first draft of the agreement on 2/23/2016 and is currently under review by DART legal counsel	Same as existing.
Rates	See Table Below	\$24.95 Wheelchair \$24.95 Ambulatory All 1-way No Pay for No Show	Under negotiation; DART will not accept less than current billable rates	Same as current: \$24.29 per trip.

LogistiCare Rates

Class of Service	0 – 3 Miles	4 – 6 Miles	7 – 10 Miles	11 – 15 Miles	16 – 20 Miles	21 – 25 Miles	26 – 30 Miles	31 – 35 Miles	36 – 40 Miles	41 – 45 Miles	Over 45 Miles
Ambulatory	\$16.53	\$20.30	\$25.46	\$33.08	\$41.45	\$50.31	\$58.20	\$67.08	\$75.15	\$83.33	\$1.85
Wheelchair	\$27.97	\$28.03	\$34.04	\$43.39	\$53.11	\$62.84	\$71.96	\$82.79	\$92.61	\$101.20	\$2.25
Ambulatory Shared	\$8.27	\$10.15	\$12.73	\$16.54	\$20.73	\$25.16	\$29.10	\$33.54	\$37.58	\$41.67	\$0.93
Wheelchair Shared	\$12.49	\$14.02	\$17.02	\$21.70	\$26.56	\$31.42	\$35.98	\$41.40	\$46.31	\$50.60	\$1.13



8D: January FY2016 Consolidated Financial Report

Action: Approve the January FY2016 Consolidated Financial Report

Staff Resource: Amber Dakan, Finance Manager

Year-to-Date Budget Highlights:

Revenue:

- Fixed Route Operating Revenue is at 6.60% below budget levels. Advertising Revenue and Cash Fares are currently trending under budget.
- Fixed Route Non-Operating Revenue is currently 2% below budget levels.
- Paratransit Operating Revenue is 15.3% lower than budget expectations. Contracted trips were below budgeted levels while cash fares are outpacing budget expectations.
- Paratransit Non-Operating Revenue is currently 0.4% higher than budget.
- Rideshare Revenues are 16.9% below budgeted levels year to date. Rideshare revenue continues to cover expenses.

Operating Expense:

- Fixed Route Budget Summary Operating expenses are 7.71% below budget projections. Fuel and Lubricants, Salaries, Wages, and Fringes, and Insurance Expense are the top three drivers of savings.
- Paratransit Budget Summary Operating expenses are 15.91% below forecasted levels. Fuel and Lubricants, Salaries, Wages, & Fringes, and Equipment Repair Parts were the largest drivers of savings.
- Rideshare Budget Summary Rideshare Expenses are below budgetary expectations by 18.28%. Fuel and Lubricants, Equipment Repair Parts, and Salaries, Wages and Fringes are the top three categories showing the most savings.

Recommendation:

Approve the January FY2016 Consolidated Financial Report.

** TOTAL Un-Audited Year-End January FY2016 as Compared to Budget:

Fixed Route	\$ 713,217	Reserve for Accidents (See Balance Sheet)
Paratransit	\$ 131,886	FY2016 \$20,202.14
Rideshare	\$ 6,695	
Total	\$ 851,798	

FY2016 Financials: January 2016

FIXED ROUTE	January 2016					ear-To-Date-(7) s Ending 01/31/	
	Actual	Budgeted	Variance		Actual	Budgeted	Variance
Operating Revenue Non-Operating Revenue	338,830 1,580,023	423,250 1,729,248	(84,420) (149,225)		2,767,107 11,852,419	2,962,750 12,104,738	(195,643) (252,319)
Subtotal Operating Expenses Gain/(Loss)	1,918,853 1,951,974 (33,121)	2,152,498 2,152,498 -	(233,645) 200,524 (33,121)		14,619,526 13,906,309 713,217	15,067,488 15,067,488 -	(447,962) 1,161,179 713,217

PARATRANSIT	January 2016					ear-To-Date-(7) is Ending 01/31/	
	Actual	Budgeted	Variance		Actual	Budgeted	Variance
Operating Revenue	130,503	169,083	(38,580)		1,002,959	1,183,583	(180,624)
Non-Operating Revenue	108,814	108,564	250		763,164	759,949	3,215
Subtotal	239,317	277,648	(38,331)	_	1,766,123	1,943,533	(177,410)
Operating Expenses	212,894	277,648	64,754		1,634,237	1,943,533	309,296
Gain/(Loss)	26,423	-	26,423		131,886	-	131,886

RIDESHARE		January 2016			Year-To-Date-(7) Months Ending 01/31/2016					
	Actual	Budgeted	Variance		Actual	Budgeted	Variance			
Operating Revenue Non-Operating Revenue	64,186	76,250 208	(12,064) (208)		443,672 -	533,750 1,042	(90,078) (1,042)			
Subtotal Operating Expenses	64,186 61,552	76,458 76,458	(12,272) 14,906	•	443,672 437,394	534,792 535,208	(91,120) 97,814			
Gain/(Loss)	2,634	-	2,634	•	6,278	-	6,695			



System Summary Performance Report January 2016

	July	August	September	October	November	December	January	January	Percent Change	FY16 Year To	FY15 Year To	Percent YTD Change
	2015	2015	2015	2015	2015	2015	2016	2015	2016/2015	Date	Date	2016/2015
DART Fixed Route												
Total Ridership	297,601	556,841	388,100	420,174	344,131	334,354	337,125	341,476	-1.27%	2,678,326	2,689,931	-0.43%
OTT Ridership	23,667	22,799	22,819	19,161	21,680	21,542	20,444	24,677	-17.15%	152,112	164,537	-7.55%
Unlimited Access Ridership	28,628	29,871	32,277	29,027	27,997	26,905	27,634	30,296	-8.79%	202,339	222,518	-9.07%
Bike Rack Usage	6,162	6,421	6,163	5,670	3,345	2,685	1,599	2,275	-29.71%	32,045	32,316	-0.84%
Passengers/Revenue Hour	16.34	25.65	22.02	22.58	20.73	18.36	19.47	18.90	2.97%	20.88	20.92	-0.23%
Avg. Passengers Weekday	12,296	19,264	16,690	17,076	15,359	13,706	14,953	14,547	2.79%	15,601	15,866	-1.67%
Avg. Passengers Weekend Day	3,386	15,230	4,701	4,944	3,695	4,102	3,806	3,999	-4.82%	5,862	5,588	4.91%
Complaints/100,000 Riders	29.57	19.75	36.59	21.90	22.08	21.83	17.20	26.06	-33.99%	23.86	30.11	-20.77%
Commendations/100,000 Riders	3.02	4.49	2.83	1.19	1.16	1.50	1.78	2.34	-24.03%	2.43	2.57	-5.39%
Accident Frequency Rate by Service	<u>e:</u>											
Preventable/100,000 Miles	0.36	0.91	2.20	1.04	1.96	1.43	0.75	2.17	-65.47%	1.22	1.53	-20.22%
Non-Preventable/100,000 Miles	2.18	1.52	2.57	2.09	1.17	1.43	3.37	2.53	33.17%	1.49	1.08	38.53%
Maintenance:												
Total Service Miles	274,858	328,484	272,499	287,281	255,554	280,461	267,239	276,807	-3.46%	1,966,376	1,960,984	0.27%
Road Calls/100,000 Miles	17.10	18.87	19.08	16.36	18.78	17.47	17.96	25.65	-29.97%	17.95	19.84	-9.50%
Active Vehicles in Fleet	126	126	126	126	126	126	123	126	-2.38%	126	126	-0.34%
DART Paratransit												
Total Ridership	10,988	10,988	10,656	10,459	10,694	9,194	9,561	10,563	-9.49%	71,456	79,354	-9.95%
Passengers/Revenue Hour	2.59	2.59	2.66	3.04	3.15	2.88	4.88	2.78	75.54%	3.30	2.85	15.81%
Average Trip Length	5.68	5.68	5.21	5.36	5.36	5.45	5.48	5.93	-7.68%	5.45	5.53	-1.53%
Accident Frequency Rate by Service:												
Preventable/100,000 Miles	9.62	9.62	0.00	5.35	3.49	3.99	3.82	3.19	19.67%	3.85	0.68	463.91%
Non-Preventable/100,000 Miles	1.60	1.60	0.00	1.78	0.00	3.99	0.00	0.00	0.00%	1.28	1.82	-29.51%
Maintenance:												
Total Miles Operated	62,360	62,360	55,472	56,040	57,367	50,082	52,360	62,661	-16.44%	389,132	438,872	-11.33%
Active Vehicles in Fleet	21	21	21	21	21	21	21	21	0.00%	21	20	4.26%
DART RideShare												
Total Ridership	17,527	17,527	17,056	17,550	18,578	16,133	16,357	20,198	-19.02%	119,550	135,889	-12.02%
Total Vans in Circulation	88	88	88	88	88	87	90	94	-4.26%	88	93	-5.52%
Total RideShare Customers	643	643	636	639	635	615	625	708	-11.72%	631	704	-10.41%
Accident Frequency Rate by Service:												
Preventable	1.29	1.29	0.00	0.00	0.00	0.00	0.68	0.00	0.00%	0.48	0.27	79.25%
Non-Preventable	0.65	0.65	0.00	0.66	0.63	0.74	0.00	0.62	-100.00%	0.48	0.62	-23.18%
Maintenance:												
Total Miles Operated	154,604	154,604	150,020	152,501	157,836	135,958	147,378	161,301	-8.63%	1,045,426	1,124,375	-7.02%
Active Vehicles in Fleet	100	100	100	100	100	100	100	100	0.00%	100	100	0.00%



System Performance Ridership Report January 2016

	July	August	Santamber	October	Novomber	Docomber	lanuar.	lanuant	Percent	FY16 Year To	FY15 Year To	Percent YTD
	July 2015	August 2015	September 2015	2015	November 2015	December 2015	January 2016	January 2015	Change 2016/2015	year 16 Date	rear io Date	Change 2016/2015
DART Fixed Route Ridership	297,601	556,841	388,100	420,174	344,131	334,354	337,125	341,476	-1.27%	2,678,326	2,689,931	-0.43%
Local Routes:	, , , ,			,			,	,		, , , , ,		
#1 - Fairgrounds	15,328	261,876	23,396	24,874	20,178	19,214	19,896	20,219	-1.60%	384,762	364,010	5.70%
#3 - University	33,786	34,821	35,213	40,265	32,363	32,108	29,814	31,843	-6.37%	238,370	245,105	-2.75%
#4 - E. 14th	16,752	16,740	18,970	20,510	16,744	17,322	17,237	17,018	1.29%	124,275	125,480	-0.96%
#5 - Franklin Ave	1,323	2,666	8,551	8,260	7,026	7,303	7,526	3,000	150.87%	42,655	20,961	103.50%
#6 - Indianola Ave.	24,480	25,269	34,067	36,688	29,826	28,347	27,138	24,808	9.39%	205,815	178,049	15.59%
#7 - SW 9th St.	25,669	27,354	36,949	41,193	35,179	33,131	34,955	33,508	4.32%	234,430	236,157	-0.73%
#8 - Fleur Dr.	1,966	2,597	5,920	5,973	4,247	4,305	4,626	4,202	10.09%	29,634	27,967	5.96%
#11 - Ingersoll Ave.	2,023	2,026	2,420	2,066	1,709	1,960	1,962	2,143	-8.45%	14,166	16,164	-12.36%
#13 - Evergreen/SE Park Ave.	634	2,045	8,627	8,735	7,298	6,301	7,195	6,541	10.00%	40,835	37,884	7.79%
#14 - Begver Ave.	15,180	16,511	24,392	26,162	21,990	20,367	21,273	23,718	-10.31%	145,875	165,413	-11.81%
#15 - 6th Ave.	20,686	22,023	28,035	30,391	24,829	23,504	25,044	24,771	1.10%	174,512	174,147	0.21%
#16 - Douglas Ave.	30,476	32,192	41,788	44,768	36,082	35,501	34,431	35,779	-3.77%	255,238	266,657	-4.28%
#17 - Hubbell Ave.	21,924	21,870	24,207	26,567	21,647	20,731	21,155	19,128	10.60%	158,101	145,441	8.70%
#51 - Merle Hay Crosstown	2,611	2,983	0	0	0	0	0	2,269	-100.00%	5,594	17,512	-68.06%
#52 - Valley West/Jordan Creek	14,895	14,896	14,428	17,308	14,382	15,421	13,154	14,841	-11.37%	104,484	111,986	-6.70%
#60 - Ingersoll/University	27,745	29,436	37,174	39,859	32,220	30,693	31,768	30,594	3.84%	228,895	215,606	6.16%
Shuttle Routes:	27,7 10	27,100	07,17	07,007	02,220	00,070	01,700	00,071	0.0 170	220,070	210,000	0.10/0
Link Shuttle	898	1,185	1,331	1,557	1,372	1,371	2,036	825	146.79%	9,750	5,884	65.70%
Dline	14,660	13,374	14,540	15,640	12,238	12,222	12,251	12,174	0.63%	94,925	96,695	-1.83%
Lincoln/McCombs	0	0	0	0	0	0	0	7,956	-100.00%	0	48,693	-100.00%
Express Routes:							, i	, ,, 00	100.00,0		10,070	10010070
#91 - Merle Hay Express	1,058	1,061	1,123	1,177	965	920	954	814	17.20%	7,258	5,900	23.02%
#92 - Hickman Express	2,854	2,763	3,015	2,888	2,356	2,294	2,610	2,705	-3.51%	18,780	20,233	-7.18%
#93 - NW 86th Express	2,935	2,691	3,110	3,104	2,487	2,498	2,784	2,715	2.54%	19,609	21,286	-7.88%
#94 - Westown	955	855	761	1,008	828	951	940	788	19.29%	6,298	6,617	-4.82%
#95 - Vista	2,175	2,142	2,003	2,203	1,644	1,771	1,766	1,907	-7.39%	13,704	12,682	8.06%
#96 - E.P. True	3,047	3,032	3,184	3,218	2,452	2,409	2,377	2,827	-15.92%	19,719	19,233	2.53%
#98 - Ankeny	6,952	7,452	8,225	8,483	7,594	6,924	7,508	7,662	-2.01%	53,138	54,227	-2.01%
#99 - Altoona	1,373	1,462	1,427	1,616	1,453	1,495	1,470	1,608	-8.58%	10,296	11,154	-7.69%
On-Call/Flex Routes (Operated by Paratra		.,.52	1,12,	.,	.,	.,.,	., 0	1,000	0.0070	10/270	, , , , .	, 107,0
On-Call: Ankeny	292	230	285	274	218	263	280	208	34.62%	1,842	1,555	18.46%
On-Call: Johnston/Grimes	169	185	202	219	168	134	182	291	-37.46%	1,259	2,047	-38.50%
#73 Flex: Urbandale/Windsor Heights	355	371	299	377	325	325	290	319	-9.09%	2,342	2,974	-21.25%
#72 Flex: West Des Moines/Clive	3,595	3,821	3,756	4,079	3,761	3,918	3,839	3,638	5.53%	26,769	28,341	-5.55%
#74 Flex: NW Urbandale	487	542	633	610	463	569	605	568	6.51%	3,909	2,715	43.98%
On-Call: REGIONAL	318	370	69	102	87	82	59	89	-33.71%	1,087	1,156	-5.97%
DART Paratransit Ridership	10,988	10,656	10,459	10,694	9,194	9,904	9,561	10,563	-9.49%	71,456	79,354	-9.95%
Bus/Van	10,192	9,860	9,502	9,743	8,409	8,936	8,572	9,815	-12.66%	65,214	73,352	-11.09%
Cab	796	796	957	951	785	968	989	748	32.22%	6,242	6,002	4.00%
DART RideShare Ridership	17,527	17,056	17,550	18,578	16,133	16,349	16,357	20,198	-19.02%	119,550	135,889	-12.02%
TOTAL RIDERSHIP		584.553	416,109	449,446	369,458	360,607	363,043	372.237	-2.47%	2.869.332	2.905.174	-1.23%





10A: Operations Department

Staff Resources: Timothy Sanderson, Chief Operating Officer

In February, DART received six new medium duty Champion buses for Paratransit to replace vehicles that have exceeded their useful economic lifecycle. These vehicles are currently being up fitted for service and will be placed into revenue service in March.

Phase II of the 1100 DART Way redevelopment is continuing. Based upon input from all stakeholder groups, including Bus Operators, Mechanics and Dispatchers, a design concept has been developed and is progressing through the project steps. It is anticipated that this project will be completed in late 2016.

On February 19, 2016 DART was pleased to facilitate the transportation of a large Up With People group on the D-Line. This movement of over 100 passengers was provided in a seamless manner and provided great exposure for DART services.





10B: Engagement

Staff Resources: Amanda Wanke, Chief Engagement and Communications Officer

Engagement - Amanda Wanke, Chief Engagement and Communications Officer

DART Forward 2035 Transit Service Plan Update:

- TMD worked with DART to finalize the general community survey, employer survey, and Human Services survey, all of which are now available at http://www.ridedart.com/dartforward/.
- TMD created individual route ridership maps that show boardings and alightings at each stop.
- TMD worked on the Market Analysis and Service Evaluation reports, summarizing existing market conditions and DART service performance and highlighting changes since 2010.
- DART staff have been working to raise public awareness of the DART Forward 2035 update, focusing on stakeholder meetings and opportunities for the community to be involved through surveys and public meetings. Stakeholder meetings thus far include:
 - o Capital Crossroads
 - Downtown Neighborhood Association
 - Drake Neighborhood Association
 - East Village Neighborhood Association
 - o Johnston Kiwanis Club
 - o MPO Policy Committee
 - o Physical Capital Group
 - o Pleasant Hill City Council
 - o Polk County Continuum of Care Board
 - o Refugee Agencies (through LSI)
 - Urban Land Institute Advisory Committee
 - o Urbandale Chamber
 - West Des Moines Rotary Club
- Several media outlets have covered the DART Forward 2035 plan and the public input opportunities, including:
 - o ABC-5
 - Business Record
 - Des Moines Register
 - KICW-TV
 - o Star 102.5
 - o WHO Radio-1040
 - o WHO-13

MONTHLY REPORT 10B: Engagement



Community and Customer Relations - John Clark, Community and Customer Relations Manager

January 2016 Website Communication and Messages:

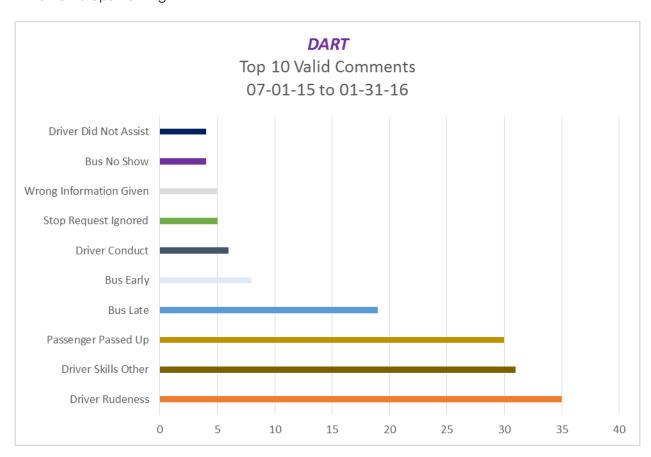
- Contact/Feedback Form 56
- Other/Misc. 9
- Voicemails 112, voicemails requiring response 22 (20%)

Total Calls for January 2016:

- Schedule Information 8857
- Spanish Line 79
- Receptionist 669
- RideShare 300

Total of Community Events Performed for January 2016:

- DART How to Ride Training Sessions 1
- Grab & Go On Call Residence 1
- Mobility Coordination Training 1
- Smart Steps Training 1



Marketing and Communications

MONTHLY REPORT 10B: Engagement



- St. Patrick's Day and NCAA: The marketing team is promoting taking public transit to the St. Patrick's Day parade and NCAA tournament through several marketing channels.
- Third Public Art Bus: Staff are working with the Public Art Foundation on the third art bus wrap and unveiling. More information will be shared when the timing is finalized.

Planning - James Tishim, Planning Manager

- Windsor Heights Complete Streets Plan: The City of Windsor Heights is working on a Complete Streets Separated Bike Lane Concept Plan. The plan area is on University Avenue from 63rd Street to 73rd Street. The City of Windsor Heights is working with DART on the transit component of the plan. DART held a meeting with city officials and the project consultant on Monday, February 8, to discuss transit options. Planning Department staff also attended the Windsor Heights Complete Streets Public Meeting that same evening.
- Grand Ave Bridge Closure: The Grand Avenue Bridge will close starting in August. The Planning Department is working with the City of Des Moines to coordinate the timing of the Grand Avenue Bridge closure with the ending of the lowa State Fair and the DART August service change that takes effect on August 21, 2016. DART will be required to detour the 1 Fairgrounds, 4 E 14th Street and the D-Line routes until the Grand Avenue Bridge projects is completed in the winter of 2017.

RideShare

- Grab & Go marketing event Cognizant
- Planning is underway for the transition from current vanpool management software to a new software that the lowa Department of Transportation is coordinating and DART is participating in.

MONTHLY REPORT



10C: Procurement

Staff Resource: Mike Tiedens, Procurement Manager

Upcoming Procurements:

Signage Installation - 1100 DART Way Administration - DART is seeking a contractor or contractors to provide the following services: creation and installation of interior signage, included but not limited to vinyl lettering, dimensional characters, and free standing signage.

- Invitation for Bid published on February 15, 2016
- Bid Opening: March 4, 2016 at 2:00 PM Central

1100 DART Way Administration Remodel, Phase II - DART is seeking a contractor to perform demolition and construction for the second phase of renovation at 1100 DART Way. The renovation will be in the front operations office areas, dispatch, and driver's and mechanic's lounges.

Invitation for Bid to be published in March 2016

Fareboxes and AFC System – DART is seeking a vendor to provide a Farebox and Automated Fare Collection System. The Farebox and AFC System will increase the speed of boarding times, reduce fare disputes, provide account-based reusable media (smart cards), eliminate paper transfers, etc.

• RFP to be published in April 2016

Mobile Ticketing System - DART is seeking a vendor to provide a mobile ticketing system to provide an alternative electronic method to the current DART pass. The mobile ticketing system is anticipated to include an account based back office application that will form the basis for a smart card ticketing system to be deployed in a second phase along with new farebox technology to manage all of DART's fare products and fare policy.

• RFP to be published in March 2016

Contracts and Task Orders Approved Recently:

1100 DART Way Administration Remodel, Phase I - Change Order 2

• Change Order 2 to the existing contract with Breiholz Construction for minor modifications to the project. Modifications include, but are not limited to: adding exterior lights, relocating emergency wiring, rework existing drain clean-outs, etc.

Upcoming Procurements:

- 1100 DART Way Administration Remodel Phase II
- Mobile Ticketing System
- Fareboxes and AFC System

MONTHLY REPORT 10C: Procurement



- Taxi Cab Services
- Mystery Shopper Services
- Employment Services
- Armored Car / Courier Services
- Printing Services
- Occupational Medical Services
- Bus Shelters





10D: General Manager

Staff Resource: Elizabeth Presutti, General Manager

- **Kinetic Event**: I attended the Kinetic event focusing on the future of transportation in Kansas City, MO with Joseph Jones from the Greater Des Moines Partnership. Bill Ford, Executive Chairman for Ford Motor Company was the keynote speaker. Other Transportation Officials from the KC region spoke in a panel following Mr. Ford. It was a great event and further articulated how technology is going to transform the transportation system of the future.
- Meeting with Uber: DART Leadership Team met with Uber this month to discuss partnership options and how UBER might be able to compliment DART services in the region. DART staff is continuing the conversation with them on opportunities to partner as we look to the future.
- State Legislative Meetings: We had meetings along with our State Lobbying team with State Representative Byrnes and Representative Best, chair and vice-chair respectively of the House Transportation Committee. At a separate meeting we also met with Senator Kapucian, ranking member of the Senate Transportation Committee. At all of the meetings we introduced the legislators to DART and discussed our current initiatives as well as our long-term financial outlook.
- Member Community Meetings on DART Forward 2035 Plan Update: I along with Jamie Schug, DART Chief Financial Officer and Commissioner Bob Mahaffey presented to the Pleasant Hill City Council on the DART Forward 2035 Plan Update. At their request, DART will be working with City of Pleasant Hill staff to see if more Park & Rides can be established for the Route 1 service going to Pleasant Hill.
- Community Connect Mentor: I was asked by the Greater Des Moines Leadership Institute to be a mentor for the Community Connect Program. I am very excited to serve the community in this capacity. The program kicked off on February 22nd and concludes at a graduation on March 2nd.
- Iowa Public Transit Association (IPTA) Executive Director: Bev Thomas, IPTA's Executive Director retired in January. To assist the association, DART is providing support in coordinating their upcoming meetings as well as to help post and collect resumes for the Executive Director position. DART will assist in performing these duties until a new Executive Director is hired.



FUTURE DART COMMISSION ITEMS



FUTURE AGENDA ITEMS:

April 5, 2016	– 12:00 P.M.						
Action Items	Information Items						
Advertising Sales, Production, Installation	TRAC Update						
State of Iowa Grants	Quarterly Investment Report						
	RideShark Software Implementation						
	Farebox Project Update						
	DART Forward 2035 Plan Update						
May 3, 2016	– 12:00 P.M.						
Action Items	Information Items						
1100 DART Way Admin Remodel, Phase II	Quarterly Safety Report						
LECIP Contract	DART Forward 2035 Plan Update						
Health Insurance Contract							
FTA Title VI Update							
June 7, 2016 – 12:00 P.M.							
Action Items	Information Items						
Taxi Services							
Mobile Ticketing							
Occupational Medical Services							

Future Meetings and Conferences:

March 11, 2016 IPTA Federal Legislative Meeting, Washington, D.C.
 March 13-15, 2016: APTA Legislative Conference, Washington, D.C.
 March 29-30, 2016: IPTA State Legislative Conference, Des Moines, IA





12A: Nominating Committee Appointments

Staff Resource: Elizabeth Presutti, General Manager

Rules Relating to Nominating Committee Appointment:

- Per the DART Bylaws, a Nominating Committee is to be appointed by the Commission Chair at least three months in advance of the annual meeting.
- The Nominating Committee is charged with selecting and offering nominations for each office of the Commission (i.e., Chair, Vice-Chair and Secretary/Treasurer) at the annual meeting.
- The Nominating Committee shall be chaired by a representative elected by the other members of the Nominating Committee.
- Nominations for each office of the Commission will also be accepted from any Commissioner present at the annual meeting.
- The Commission shall elect the officers of the Commission at the annual meeting.

Nominating Committee Appointment and Proposed Schedule:

- The Nominating Committee shall meet and be prepared to make nominations at the annual meeting.
- Election of the officers of the Commission will still take place as scheduled, and in accordance with the Bylaws, at the annual meeting.